

# Edward Jones E-delivery Terms and Conditions

These terms and conditions (“Terms”) govern your receipt of certain account-related information via electronic delivery. By agreeing to these Terms, as well as by viewing or using Edward Jones Online Access (“Online Access”), you accept these Terms. These Terms are in addition to, and do not change or modify, any other agreement between you and Edward Jones, including but not limited to your Edward Jones Account Agreement(s) (“Account Agreement”) and the Online Access Terms and Conditions.

Edward Jones may change these Terms at any time and without notice by updating them on Online Access. You agree that if you use Online Access after these Terms are updated, you will be bound by such change. At the time of a change to these Terms, you have the right to reject such change by cancelling E-delivery.

## 1. E-delivery

You consent to electronic delivery to the email address you have provided in Online Access or to your financial advisor (“Email Address”) of the account-related information you have selected (“E-delivery”). In order to be eligible to receive E-delivery, you will need to verify your Email Address in accordance with our verification processes. You understand that once you begin receiving E-delivery, you will no longer receive this information via Canada Post mail. However, you may, at no cost to you, request a paper copy of any information delivered electronically by contacting your Edward Jones financial advisor.

You authorize Edward Jones to deliver information to you by email or by sending you a physical or electronic notice that directs you to [www.edwardjones.ca](http://www.edwardjones.ca) or another website or Internet address where the information can be viewed or printed. Contact us immediately if you have any difficulty accessing your information electronically or if you have any questions about E-delivery.

## 2. Modifying or Cancelling E-delivery

You may modify your E-delivery settings, including cancelling E-delivery and requesting Canada Post mail delivery, by accessing settings within Online Access. Any changes to your E-delivery will be active within 30 days, unless you are otherwise notified by Edward Jones.

You are responsible for updating Online Access or your financial advisor if you change your Email Address (“New Email Address”), and any failure to do so may result in your not receiving information related to your accounts with Edward Jones. If you provide such notice of a New Email Address, you consent to Edward Jones ceasing E-delivery to the prior Email Address and beginning E-delivery to the New Email Address.

E-delivery will stop if you do not verify the New Email Address within 7 days. If you later verify the New Email Address, E-delivery will resume. You acknowledge that E-delivery only relates to documents and information required to be delivered to you by law, and that if you cancel E-delivery, Edward Jones can still deliver any other information to you via electronic means.

## 3. Additional Terms

You acknowledge and agree that (a) your Email Address is valid and you have a device with Internet access capable of accessing Online Access and viewing and printing PDF files; (b) by consenting to E-delivery, you are demonstrating that you have the ability to view and print information through electronic means; (c) by choosing to receive E-delivery, it is your responsibility to periodically log on to Online Access and view your information and notify Edward Jones if any such information is inaccessible, incomplete or unreadable; (d) notwithstanding your consent to receive information via E-delivery, Edward Jones may at any time and for any reason instead deliver such information in paper form via Canada Post mail; (e) your consent to E-delivery remains in effect until you withdraw it or close your account; and (f) for joint accounts, your consent to E-delivery will control the delivery of such information for your joint account holders unless they provide separate delivery instructions to Edward Jones.

If you do not log on to Online Access for a period of months, Edward Jones may stop E-delivery and provide the information via Canada Post mail. You consent to Edward Jones resuming E-delivery upon your next logon to Online Access.

You acknowledge that certain risks exist with E-delivery, including but not limited to unauthorized access, systems outages, and disruptions in telecommunications services. Email is not private or secure and E-delivery emails are not encrypted. E-delivery may contain private or sensitive information, and you agree to safeguard your Email Address. The safeguarding of your Email Address is your sole responsibility, and failure to safeguard your Email Address may result in others viewing your private information. You agree not to respond to E-delivery emails by return email and that Edward Jones will not be responsible to act upon such responses.